

A wintertime slip and fall by a customer or employee in your grocery store or parking lot can quickly turn into an expensive liability claim and tarnish your store's reputation. Risks are especially high in the winter with snow, ice, and water hazards. Be especially vigilant about safety in and around your store during the winter months.

Identify Your Risks

- Take stock of all potential ice, snow, and water hazards both outside and inside your store. Sidewalks, parking lots, entrances, aisles, and floors can all present hazards for customers and employees alike.
- Educate all employees on the potential hazards and appropriate winter safety measures.

Reduce Outdoor Hazards

- Reduce outdoor slip and fall hazards by keeping your parking lots, entryways, sidewalks, walkways, and ramps clear of snow and ice, especially during business hours.
- Have de-icing products like salt or ice melt on hand for walkways.

Maintain Clear And Safe Entryways

- Use sturdy floor mats in all entryways, keep them clean, and replace them regularly during wet winter weather.
- Keep a dry mop nearby for entryway cleanups.

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Practice Good Housekeeping

- Educate your employees in good housekeeping measures to keep the sales floor and back room free of slip, trip, and fall hazards.
- Keep aisles clear of unattended items such as empty boxes, ladders, milk crates, and stepstools.
- · Immediately clean up spills or debris.
- Display appropriate cones and caution signage around hazards during cleanup.

Be Winter Ready

 Remind employees to wear appropriate footwear and other winter gear to reduce the risk of slips and falls and stay safe during winter weather.

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